Digitizing Requests for Efficient Healthcare Operations

About "Efeedor Internal Service Request Tool"

Efeedor Internal service request tool is a software solution designed to manage and track internal service requests within a healthcare organization. It enables healthcare staff to submit, monitor, and resolve various operational, IT, Biomedical or maintenance-related requests efficiently.

One click service request reportings by:

Hospital Staff

Administration

Support Staff
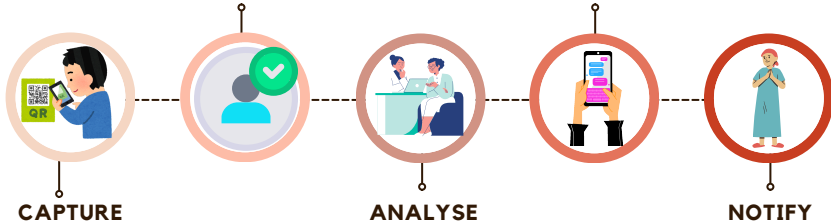
Through various modes

Scan QR Code

Staff Web App

Via web links

HOW EFEEDOR SERVICE REQUEST TOOL WORKS

ASSIGN
Automatic Assignment of service request to respective Departments or Staff
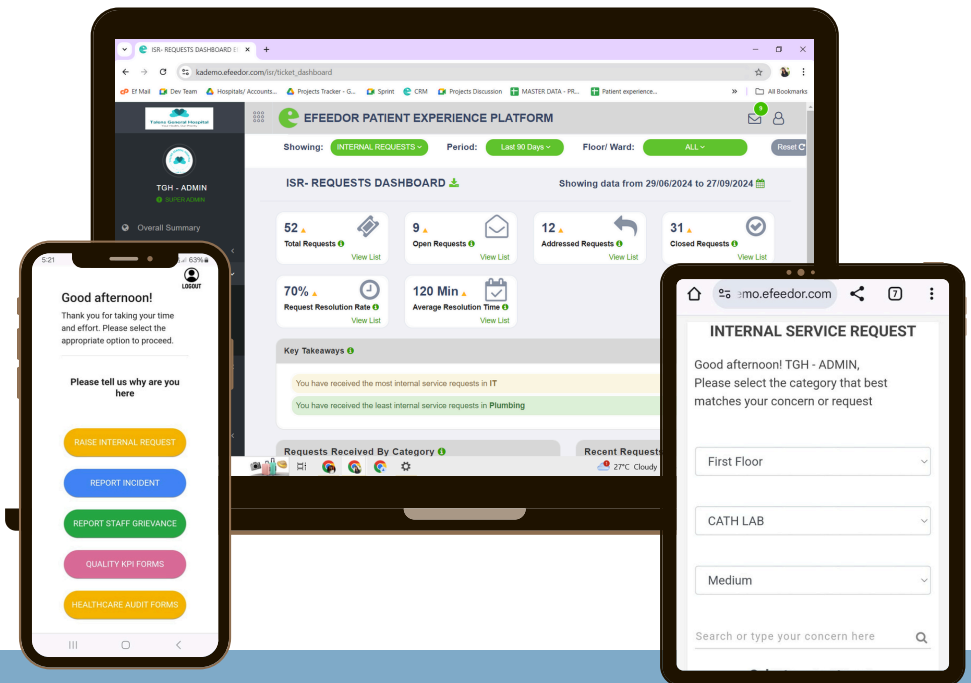
RESOLVE
Staff address service requests, detailing actions taken and ensuring resolution.

CAPTURE
Requests are submitted by the staffs via QR Code, Web link or, Mobile apps

ANALYSE
Staff review request by contacting relevant stakeholders.

NOTIFY
Staff Members are notified upon request resolution.

efeedor

BENEFITS OF EFEEDOR SERVICE REQUEST TOOL

Industry-aligned healthcare service request categorizations and dynamic forms for efficient healthcare operations.

Multiple channels for staff to Submit service requests

Role- and Channel-Based Dashboards to easily track, manage, and prioritize service requests.

Real-time updates keep staff and requesters informed throughout the process.

User-friendly Multilingual Forms for higher engagement

Effectively manage regulatory compliance according to standards set by healthcare accreditations

Establish TAT and escalation Protocols to Management

Seamless integration with employee data and systems

Activate your cloud licenses and go live in just 4 days.

Multiple Implementation Modes: Cloud, On-Premises Cloud, In-House Data Center Hosting, and More

WHY EFEEDOR ISRM?

efeedor

3 LAKH+
SERVICE REQUESTS RECORDED

50+
HOSPITAL BRANDS

20+
SERVING CITIES

4X
BOOST IN OPERATIONAL EFFICIENCY

100%
COMPLANCE WITH HEALTHCARE STANDARDS

150%
ENHANCED TRANSPARENCY & ACCOUNTABLILTY

TRUSTED BY HEALTHCARE INDUSTRY LEADERS

kauvery hospital

Sagar Hospitals® With You. For Life.

MEITRA HOSPITAL

UNITY Hospital expect life

Indiana Hospital & Heart Institute

LOVE CARE SHARE St. Philomena's Hospital

SUYOG HOSPITAL COMPLETE CARE WITH CONCERN

malabar hospitals

MEDICAL TRUST HOSPITAL

Billroth Hospitals

P. D. HINDUJA SINDHI HOSPITAL

sarji hospital Delivering your hopes...

ST. MARTHA'S HOSPITAL SERVING GENERATIONS COMPASSIONATELY

Chettnad Hospital & Research Institute

milann The Fertility Specialists

ASHTAVAIDYAN THAIKKATTU MOOSS VAIDYARATNAM Nursing Home